

# CQI CONFERENCE



**I ILLINOIS SOCIAL WORK**

## OVERALL CONFERENCE EVALUATION

Thank you for presenting at our fifth annual CQI Conference. A total of 195 professionals registered for the conference this year, representing 81 organizations from 10 states. Attendees evaluated the impact of the conference positively, with the majority who *strongly agree* or *agree* that the conference:

- Gave them new and effective strategies to implement CQI and increase CQI capacity at their organization (96%)
- Met their needs and expectations (96%)
- Increased their knowledge and understanding of CQI processes (95%)
- Gave them opportunities to network with other CQI professionals (95%)
- Accomplished the conference theme of pursuing quality (94%)

## BREAKOUT SESSION EVALUATION SUMMARY

**Session:** Culture Change via the Performance Imperative

**Presenter:** Debra Natenshon

**Total Registered:** 54

**Total Evaluations Received:** 31

Overall, respondents provided positive feedback with ratings of *above average* to *excellent* ranging from 90%-100% related to the session's:

- Relevance of information to overall conference theme (94%)
- Speaker's knowledge of the subject matter (100%)
- Speaker's effective communication of content (93%)
- Accomplishment of stated learning objectives (93%)
- Information provided that I can apply in my role (90%)

Breakout Session	Excellent		Above Average		Average		Below Average		Poor	
	#	%	#	%	#	%	#	%	#	%
Relevance of information to overall conference theme	22	71%	7	23%	2	6%	-	-	-	-
Speaker's knowledge of the subject matter	25	83%	5	17%	-	-	-	-	-	-
Speaker's effective communication of content	18	60%	10	33%	2	7%	-	-	-	-
Accomplishment of stated learning objectives	18	60%	10	33%	2	7%	-	-	-	-
Information provided that I can apply in my role	21	70%	6	20%	3	10%	-	-	-	-

Respondents provided the following additional comments:

- Always learn so much from hearing Debra speak. Responds well to participants, provides great info.
- Debra did a wonderful job and shared highly useful, actionable resources and tools both in class and online. Great discussion, excellent info. Would love a sample action plan to go forth and do!
- Great tool.
- Great topic. The music was not a good idea. The speaker has so much to share, but I have appreciated more of what she knows and less examples of other organizations.
- Handouts are an excellent resource, website could be very valuable for organizations.
- I felt like she was speaking to our agency!
- I love the tool, a good way to think & to also get multiple level of staff input in a way to then come up with plans to work towards high performance.



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- Really enjoyed this session. A lot of ideas to take back to my organization.
- This was exactly the type of thing I was looking for. Thank you!
- This was my favorite break out session. Excellent definition of "High Performance". Excited to assess organization on all pillars, especially #5. Will share this imperative with CQI members within the Ohio Department of Job and Family Services (ODJFS) including the Ohio CQI Advisory Team, Ohio Statewide CQI Committee, and Ohio CQI Affinity Group. Will be utilized to improve performance at my organization. I found the Performance Imperative to be very well organized and a good tool for all organizations.
- This was wonderful - I think our agency is very advanced in this this way - more than I thought. But I thought she was wonderful and engaging.
- Thoughtful content, great tools.
- Useful tools and reflective exercise. Tangible ideas to use.

